



iNNOVATE23

ready > set > connect

27 OCT / THE LANGHAM,
GOLD COAST

CONFERENCE PROGRAM

Join ReadyTech's 2023 national user conference with the theme 'Ready, Set, Connect'.

Program Highlights:

-  Industry Speakers
-  Ready Community
-  Product Roadmap



Our Speakers



Nigel Lutton

Chief Executive Officer (IT Vision), ReadyTech

Nigel joined IT Vision (part of ReadyTech) as Chief Executive Officer in 2013. He has significant experience in both the information technology and professional services industries and has worked extensively across complex organisations and highly regulated market sectors in Australia and the Asia-Pacific region.



Eliza Sbizzirri

Product Manager, ReadyTech

Eliza joined IT Vision (part of ReadyTech) in 2018, where she has worked in many roles including Consultant, Professional Services Manager, and assisting with Sales. As Product Manager, Eliza works closely with the Product Team, User Groups and Strategic Partners to define the product strategy.



Craig McLaughlin

Head of Strategy & Solution Design, ReadyTech

Craig has 25+ years experience in the sector and excels in building software products. He remains passionate about the industry, dedicating time to product demos and discussions, meeting the needs of ReadyTech Government customers. Don't miss this opportunity to gain insights from a seasoned industry leader.



Ryan Newstead

Enterprise Product Manager, Procurement, ReadyTech

Ryan has 18 years' of experience with ReadyTech, and a strong background in enterprise tech. He has extensive knowledge relating to the business and functional requirements of our clients, which allows him to deliver best-practice solutions that carefully align to clients' needs.



Carmel Watson

Contract Assurance Coordinator, City of Gold Coast

Carmel, part of the City of Gold Coast Council's Water and Waste directorate, expertise in systems training and template design utilising visual basic automation, holding the MCIPS certification and extensive procurement experience. Her pivotal contribution in 2014 led to the creation of the unified Ready Contracts system now utilised by the City.



Daniel Thoroughgood

Group Manager Governance and Information Services, Kempsey Shire Council

Daniel has a diverse background in information technology, leadership and management having worked with technology across the motor trade, professional services, telecommunications, and medical fields before coming to local government in 2011. Daniel has been with Kempsey Shire Council throughout their ERP transformation journey from CivicView to IT Vision (part of ReadyTech) at a time Kempsey Shire Council was undergoing significant organisational transformation.



Jonathan Chan

Partner Manager, Payrix Australia

Seasoned technology and finance leader with a passion for leveraging technology to drive innovation and business growth. 20+ years of experience working with retail and enterprise stakeholders.



Julie Ireland

Solution Implementation Consultant, Procurement, ReadyTech

Julie has been part of the ReadyTech Procurement team for the last seven years, and brings more than 20 years' experience working as a corporate trainer. She thrives on building relationships with clients, partners, and stakeholders as well as training and educating people.



Russell Doig

Head of Operations, Procurement, ReadyTech

Russell joined ReadyTech in 2001, as Head of Operations, Procurement. Russell has been integral to the strategic development of Ready Contracts and continues to be a major contributor to the success and growth of the business. He leads the Melbourne-based delivery team of consultants, developers, and support, to ensure successful outcomes for all client engagements.



Melisa Perkins

Senior Consultant, Procurement, ReadyTech

Melisa joined ReadyTech in 2011 and has developed a wealth of knowledge and skills in various client facing roles across the Procurement Team, including support, account management, training design, delivery and consulting. She enjoys working closely with clients and understands the importance of the human element in driving the user experience.



Alice Jeffcott

Marketing & Communications Manager, Market Creations Agency

At Market Creations Agency, Alice oversees the implementation of marketing strategies, communication campaigns and website development projects for local government clients. Alice is active in developing the CouncilConnect platform – a website design and development solution specifically for local government. With over 100 local government subscribers across Australia, learn how CouncilConnect can engage your community and empower your workforce.

Program



Time	Topic	Speaker
8:30 AM	Registrations and refreshments	
9:00 AM	Conference commences	
9:00 AM – 9:20 AM	Opening address	Nigel Lutton – Chief Executive Officer (IT Vision), ReadyTech
9:20 AM – 10:30 AM	Ready Community – Strategic Product Roadmap	ReadyTech Government Product Team – Eliza Sbizzirri, Craig McLaughlin
10:30 AM – 10:45 AM	Ready Contracts – Reflecting on our product strategy	Ryan Newstead – Enterprise Product Manager, Procurement, ReadyTech
10:45 AM – 11:15 AM	Morning tea	Interactive product demo pods
11:15 AM – 11:45 AM	Ready Contracts – Customer Spotlight	Carmel Watson – Contract Assurance Coordinator, City of Gold Coast
11:45 AM – 12:15 PM	Our journey to digital transformation	Daniel Thoroughgood – Group Manager Governance and Information Services, Kempsey Shire Council
12:15 PM – 12:30 PM	Integrated Payment Solutions	Jonathan Chan – Partner Manager, Payrix Australia
12:30 PM – 1:30 PM	Lunch	
1:30 PM – 2:00 PM	Product showcase: Spotlight on sourcing	Julie Ireland – Solution Implementation Consultant, Procurement, ReadyTech
2:00 PM – 2:15 PM	Product showcase: Supplier engagement	Ryan Newstead – Enterprise Product Manager, Procurement, ReadyTech
2:15 PM – 2:30 PM	Seamless Integration: Ready Community and Ready Contracts	Russell Doig – Head of Operations, Procurement, ReadyTech
2:30 PM – 2:45 PM	Product showcase: Property & Customer Experience	Craig McLaughlin – Head of Strategy & Solution Design, ReadyTech
2:45 PM – 3:15 PM	Afternoon tea	Interactive product demo pods
3:15 PM – 3:45 PM	Ready Buy in action	Melisa Perkins – Senior Consultant, Procurement, ReadyTech
3:45 PM – 4:00 PM	Enhancing your customer experience with CouncilConnect	Alice Jeffcott – Marketing & Communications Manager, Market Creations Agency
4:00 PM – 4:30 PM	Panel Q&A Discussion	ReadyTech & Industry Experts
4:30 PM	Conference close	
4:30 PM – 6:30 PM	Drinks & Nibbles Powered by Payrix	