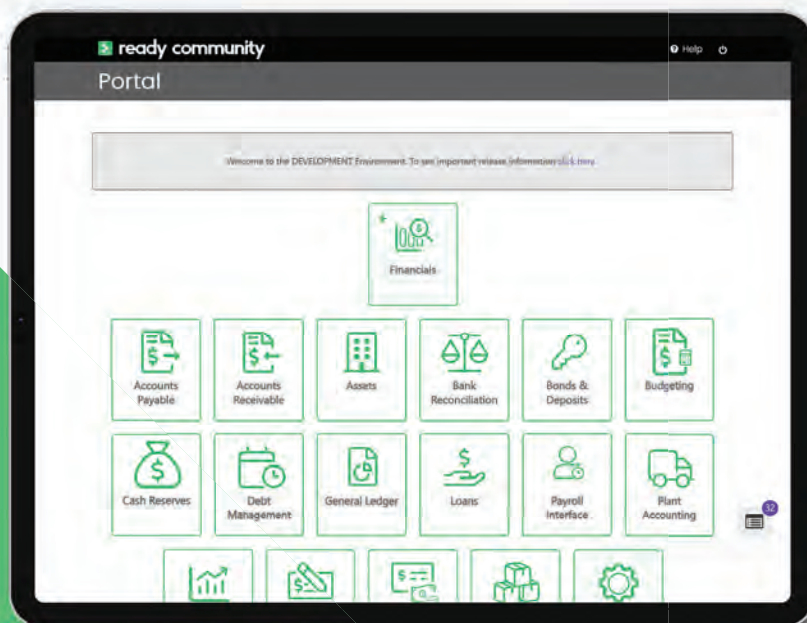# readytech

ready community

Ready Community is the leading ERP solution for councils that want to transform the way they serve their communities. Designed specifically for Local and State Government, Ready Community is the end-to-end solution that delivers choice.

Encompassing Financials, Property and Rating, HR & Payroll, Assets Management, Licensing & Compliance, Customer Experience, Business intelligence, Procurement and more, Ready Community delivers flexibility in a fully integrated council-wide solution.

By choosing the modules you need, when you need, Ready Community can change and evolve as you do.

Want to learn more?   Visit ReadyCommunity.io

Risk

Asset Management

Readiness Tool

Business Intelligence

Property & Rates

Connect

Procurement

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Contacts

Payroll

Content Management

Licensing & Compliance Suite

Customer Experience Suite

Human Resources

Financials Suite

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Portal

Welcome to the DEVELOPMENT Environment. To see important release information click here.

Financials

Accounts Payable

Accounts Receivable

Assets

Bank Reconciliation

Bonds & Deposits

Budgeting

Cash Reserves

Debt Management

General Ledger

Loans

Payroll Interface

Plant Accounting

Why Ready Community

Customer-centric approach

At ReadyTech, we believe in putting our customers at the centre of everything we do. Our ERP platform features a user-friendly interface that is intuitive and easy to use, and pages load with amazing speed, only loading data as required. Our customer-centric approach also places the customer at the centre of every transaction, instead of a property number. This delivers a much more personal approach to your stakeholders.

Full SaaS offering

The Ready Community platform is cloud-based, which means that customers can access their data and applications from anywhere with an internet connection. No server configuration or infrastructure investment required, so that you can focus on your business and not the supporting technology.

Mobile first design

Ready Community supports all devices and is fully responsive to all screen sizes on any internet browser. Users don't need to zoom to read content. Functions shrink and grow with devices in a smooth transition from office to mobile.

Modular and configurable

Ready Community provides a highly versatile and configurable platform that is specifically designed to cater to the unique needs of local government organisations. With its modular design, customers have the flexibility to choose the modules they need, allowing for a tailored and personalised solution. The platform's out-of-the-box configuration ensures that workflows can be quickly established and customised to complement proven business processes.

Secure & compliant

The Ready Community platform is built with a deep understanding of the unique regulatory requirements and compliance obligations of state and local government organisations and is underpinned by our ISO 270001 Information Security accreditation. All transactions are encrypted to industry standard, and you can leverage existing Office365 or Google Apps for user login.

Personalised experience

Ready Community brings a perfect balance of personalised experience while maintaining the fundamental rules required to deliver business objectives.

Key Modules

Financials

Ready Community Financials provides a robust financial management solution that empowers your organisation with:

- Streamlined financial operations for improved efficiency
- Scalable integration for governments of all sizes
- Quick setup with built-in security

Payroll

Step into a new era of payroll efficiency with Ready Community Payroll, where your organisation gains:

- Mobile apps for timekeeping, leave requests and approvals on-the-go
- Fully customisable features and robust user security
- Single Touch Payroll (STP) compliance

Human Resources

Unlock the potential of your workforce with Ready Community Human Resources, a cutting-edge, cloud-based people management module.

- Track employee information based on experience, skills, education, training and more.
- Built-in training management
- Unified employee database

Property & Rates

Taking a decentralised approach to property information, Ready Community Property & Rates delivers a powerful billing engine that is incredibly efficient in processing large property and rating data sets.

- Fully scalable to suit councils of all sizes, without impacting functionality
- Developed based on industry best practices from over 300 local government customers
- Lightning fast access to property and rating data
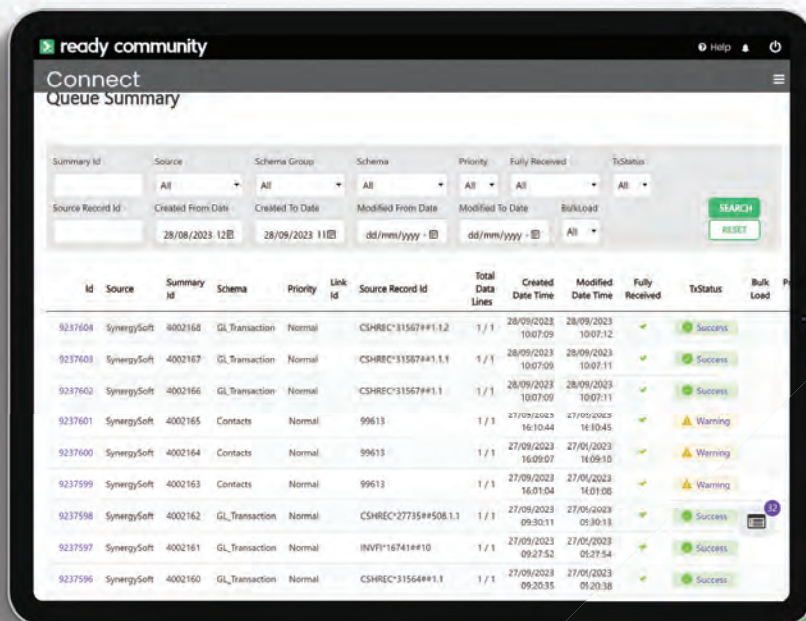
Customer Experience Suite

Our powerful Customer Experience Suite provides both a powerful CRM and frontend CX portal that redefines community engagement.

Customer Experience

- A cloud-based platform that manages customer interactions from start to finish
- Customisable customer request workflows
- Integrated operations and service efficiency

CX Portal

- Seamlessly facilitates communication with customers and the community
- Intuitive user interface
- Empowers businesses and the community to engage in government processes at their own pace

📋 Licensing & Compliance

Ready Community Licensing & Compliance is a comprehensive suite of modules designed to streamline community and consumer permit procedures. The suite includes:

- **Health Management:** Enhance public health regulation with an environmental health solution designed for Environmental Health Officers (EHOs).

- **Local Laws & Permits:** Simplify local law and permit management with customisable question lists, tracking, renewal control, compliance oversight, integrated issuance, insurance management, and bond administration.

- **Animal Management:** Efficient registration, payments, and records for all your animal management needs.

- **Building Applications:** Streamline building application processes with simplified lodgement, billing, stakeholder communication, review, inspection, and risk management.

- **Town Planning:** Ensure thorough town planning management with due process assurance, decision support, stakeholder engagement, and efficient execution.

- **Family Services:** Streamlined child registration for kindergartens, childcare centres, and third-party providers across Australia.

- **Infringements:** Efficiently issue field infringements using mobile devices with seamless data integration. This versatile system handles a wide range of cases, from vehicles to individuals and animals

- **Parking Permits:** Effortlessly manage permits from issuance to renewals, access instant permit information, and simplify approval with automated eligibility criteria.

Business Intelligence

Drive informed decisions, predictive analysis, and proactive risk management by converting data into actionable insights through intuitive visualisations.

- Unlock predictive business analysis capabilities for better planning and strategy
- Proactive risk management
- Transform data into graphical and cartographic representations for geographic insights

Content

Unlock enhanced corporate information access with Ready Community Content, delivering heightened responsiveness, improved quality, and exceptional customer satisfaction.

- Efficient information management
- Content aggregation
- Manage the entire content lifecycle, from capture to archival

Risk

Enable informed decision-making and dynamic risk management.

- Address the full spectrum of risks, enhancing identification, mitigation and management processes
- Controlled risk mitigation
- Manage risks comprehensively with incident reporting, GPS, mapping, and photos

Contacts

Centralise your contact information with Ready Community Contacts, the hub for storing essential contact details, including names, addresses, phone numbers, and email addresses.

Centralises both core and extended contact data in one place

- Designed to seamlessly integrate with all Ready Community products

Connect

Simplify data interoperability with a secure platform that facilitates seamless data exchange between Ready Community and third-party systems.

- Streamline and automate critical data flow between your Ready Community ERP and other third-party systems
- Tailors data workflow to your organisation needs
- Easily identify and resolve data errors

Asset Management

Cultivate effective asset management with Ready Community Asset Management, offering a user-friendly, centralised repository for all asset data, enabling efficient asset monitoring throughout their lifecycle.

- Comprehensive and holistic asset management
- Maximised asset value
- Single source of information

Procurement (powered by Ready Contracts)

Experience streamlined contract management with Ready Contracts, a comprehensive solution designed to enhance your procurement processes.

- Simplify and streamline contract lifecycle management
- Centralise all contract-related data and documentation
- Enhance compliance and risk management

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